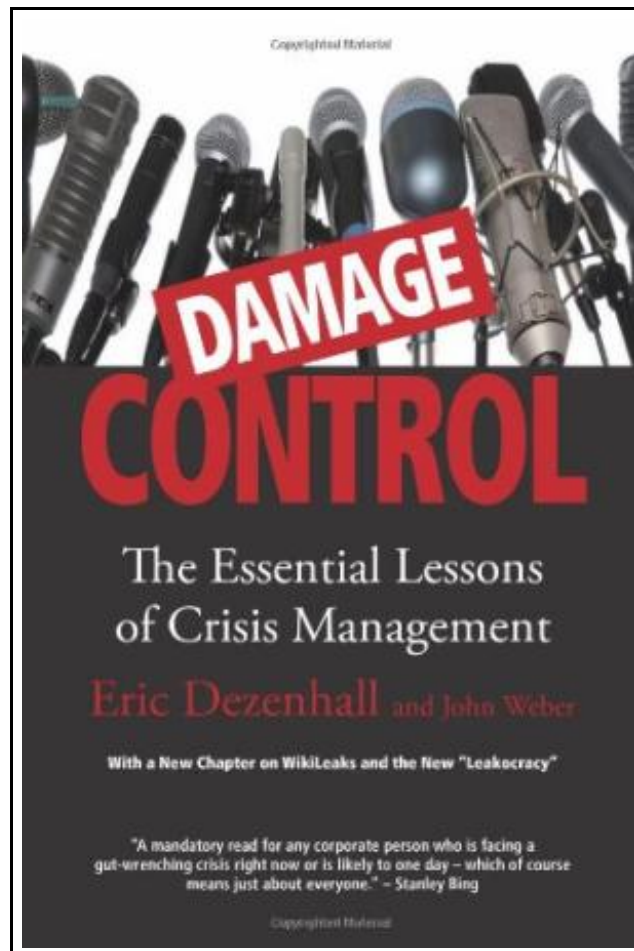


## Damage Control (Revised & Updated): The Essential Lessons of Crisis Management (Revised edition)



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